



MEMORANDUM

TO: Valued STAR Providers

FROM: El Paso Health

DATE: 05/31/2024

RE: Information for Medicaid Providers: Upcoming Changes to STAR+PLUS

Effective September 1, HHSC is transitioning contracts for the STAR+PLUS program. This transition means:

- Members may need to select new health plans.
- Providers may need to contract with new MCOs.

The STAR+PLUS Project Team invites providers to attend an upcoming webinar to learn about changes to the STAR+PLUS program. This information will be helpful to providers in communicating with STAR+PLUS members and engaging with managed care organizations.

Each webinar will cover the same information, so providers only need to attend one session. Registration is required.

Session Date	Session Time	Registration Link
Friday, 5/31/24	3:00pm-4:00pm	Register for 5/31
Tuesday, 6/11/24	6:00pm-7:00pm	Register for 6/11
Saturday, 6/22/24	9:00am-10:00am	Register for 6/22
Monday, 6/24/24	1:00pm-2:00pm	Register for 6/24

If you have any questions regarding this communication please contact our Provider Relations team at 915-532-3778 or email us at ProviderRelationsDG@elpasohealth.com.